

Jadetan Enterprises Ltd

Comprehensive Service Catalogue – Business Analysis and IT Service Management Consulting

Company Overview

Jadetan Enterprises Ltd provides professional Business Analysis, Digital Transformation, IT Service Management, Change Management, Process Improvement, Project Delivery, and Technology Consulting services to public and private sector organisations.

Business Analysis Services

- Enterprise Business Analysis
- Requirements Elicitation and Management
- Business Process Mapping and Optimisation
- Current State and Future State Analysis
- Target Operating Model Design
- Business Case Development
- Stakeholder Analysis and Engagement
- Workshop Facilitation
- Gap Analysis and Impact Assessments
- Benefits Realisation and KPI Definition
- User Story Creation and Backlog Management
- Agile, Waterfall and Hybrid Delivery Support

Digital Transformation Services

- Digital Strategy Development
- Business Transformation Programmes
- Technology Modernisation
- Customer Journey Mapping
- Operational Excellence
- Automation and AI Adoption
- Data and Analytics Transformation
- Cloud Migration Support
- Service Redesign

IT Service Management (ITSM) Services

- ITIL-Aligned Service Management
- Incident Management
- Problem Management
- Change Enablement
- Release and Deployment Management
- Service Request Management

- Configuration and Asset Management
- Service Catalogue Design
- Service Level Agreement Management
- Continual Service Improvement
- Service Desk Optimisation
- IT Governance and Compliance

Project and Programme Delivery Services

- Project Initiation and Discovery
- Programme Governance
- PMO Support
- Risk and Dependency Management
- Business Readiness Assessments
- Testing Coordination and UAT Support
- Implementation Planning
- Post-Implementation Reviews

Public Sector Services

- Government Digital Transformation
- Local Authority Change Programmes
- Public Service Redesign
- Regulatory Compliance Support
- Citizen-Centric Service Improvement
- Procurement and Tender Support

Private Sector Services

- Banking and Financial Services Transformation
- Utilities and Energy Sector Consulting
- Retail and E-commerce Optimisation
- Telecommunications Transformation
- Logistics and Supply Chain Improvement
- Technology and SaaS Advisory

Training and Advisory Services

- Business Analysis Coaching
- ITIL and Service Management Advisory
- Agile Ways of Working
- Requirements Management Training
- Stakeholder Management Workshops
- Process Improvement Methodologies

Value Proposition

Jadetan Enterprises Ltd helps organisations improve operational performance, deliver successful change initiatives, optimise IT services, and achieve measurable business outcomes through structured analysis, governance, and service management practices.